



# Basildon & Phoenix Swimming Club



## Basildon & Phoenix Swimming Club – Code of Conduct for Parents/Guardians

***This code of conduct applies to parents/guardians/members of Basildon and Phoenix Swimming Club (BPSC) and is in line with the Swim England Wavepower Child safeguarding policy and procedures for clubs.***

1. Provide a model of good sporting behaviour for your swimmers.
2. Allow your swimmers to enjoy their sport in a friendly, safe and respectful environment.
3. Encourage your swimmer to learn the rules and participate within them.
4. Discourage unfair participation and arguing with officials. Set a good example by recognising fair play and applauding the good performances of all and publicly accept official's judgements.
5. Help your swimmer to recognise good performance, not just results.
6. Never punish or belittle a swimmer for losing or making mistakes.
7. Support your swimmer's involvement and help them to enjoy their sport. Never force them to take part.
8. I will not use inappropriate language within the organisation environment.
9. Fill in the appropriate medical information on your swimmers Club Organiser account
10. Any changes in the state of the swimmer's health should be reported to the coach prior to coaching sessions. Ensure the club has up to date contact details for you and any alternative person.
11. Ensure your swimmer is properly and adequately attired for the training session/events including all required equipment, i.e. hats, goggles etc., consider encouraging your swimmers independence by making them responsible
12. Support your swimmers by helping them to arrive on time for training.
13. Support your swimmers by encouraging them to have a healthy diet and enough sleep, consider nutritional advice given by the Head Coach/Coaches.
14. Be friendly to all new swimmers and their parents, encouraging them with their involvement in the club.
15. Ensure your swimmer is encouraged not to use inappropriate language within the club environment.
16. I will behave responsibly as a spectator during training/events and treat members, coaches, committee members and other parents of members of both my child's organisation and any other organisation with due respect, in accordance with the Swim England commitment to equality and diversity.
17. Parents/ Guardians are expected to make a contribution to the club by either volunteering or Officiating at Galas and/or where possible help with other fundraising or other club / committee activities.
18. Please read the club newsletter, boards and website for important information about coming events, changes to training times and location. If in doubt liaise with either a club coach or a member of the committee to clarify any question. The club uses e-mail as a primary method of communication of information – it is essential that you provide the club with an up-to-date e-mail address, and that you subscribe to the club's Club Organiser service.
19. In the event of a swimmer leaving the club, a period of one month's notice shall be given, in writing, to the Club's membership secretary. Verbal notification to coaching staff, or cessation of attendance without notification, is not acceptable.
20. Under no circumstances must a parent or guardian attempt to discuss a swimming matter with their child's Coach during a training session or at a gala by attracting their attention from the balcony or by coming onto poolside, as this poses a serious breach of Health and Safety Guidelines. Any parent/guardian wishing to speak to the Coach/Teacher, should arrange a meeting for a mutually agreed time, via the Squad Liaison. Any Parent / Guardian who persistently acts in breach of this rule will be asked to leave the pool facility, and may in future be banned from training



# Basildon & Phoenix Swimming Club



sessions/galas.

21. Under no circumstances must a parent or guardian attempt to self-coach or interfere with the coaching of their or any swimmer.
22. Parents are not allowed on poolside during a gala unless they are there in a voluntary capacity and prior agreement has been given by the Gala promotor(s).
23. Swimmers over the age of seven are not allowed into the opposite sex changing cubicles either with or without a parent / guardian.
24. Parents / Guardians are responsible for the conduct of any child in their care whilst they are not swimming. This includes non-swimming siblings who must be kept under control at all times and are not allowed to enter the changing rooms alone.
25. THE USE OF CAMERAS AND CAMERA-EQUIPPED PHONES IS BANNED AT THE POOLSIDE AND CHANGING ROOMS. This IS CLUB POLICY and any person found to be in possession of one of these items will be required to hand it over to a member of the Committee or Coaching staff, until leaving the premises.
26. Anyone suspected of, or found to be using any of the above equipment for improper use will be subject to investigation by the Welfare Officer, and where suspected of an offence, the police will be notified.
27. Social Network sites should never be used as a medium by which to abuse or criticise club or Swim England members, Swim England clubs or any members of the public and to do so may be in breach of Swim England Regulations, particularly the Code of Ethics.
28. I will inform the coach/welfare officer before a session if my child is to be collected early from a training session/event and if so, by whom.
29. I will encourage my child to obey the rules and teach them that they can only do their best.
30. I will show appreciation and support my child and all the team members.
31. I will support the coach and committee appropriately and raise any concerns I may have in an appropriate manner to the welfare officer.
32. I will not enter poolside unless requested to do so or in an emergency.
33. If I wish to have a discussion with the coach, I will check with the welfare officer as to how this can be arranged.
34. Most of all, I will help my child to enjoy the sport and to achieve to the best of their ability.

Basildon & Phoenix Swimming club will:

1. Inform you at once if your child becomes ill and will ensure their wellbeing until you are able to collect him/her.
2. Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
3. Ensure all activities are properly supervised/ taught/coached and that consent is obtained for any activity outside of that previously agreed.

You have a right to:

1. Make a complaint to the organisation if you feel the organisation or a member of the organisation is not acting appropriately or in accordance with Swim England/organisation rules and regulations. Details of how to do this can be obtained from the welfare officer.
2. Make a complaint on behalf of your child to the Swim England Office of Judicial Administration.



# Basildon & Phoenix Swimming Club



---

I understand that breaching this code of conduct may result in me being subject to club and where necessary Swim England disciplinary procedures.

Signed:

Date: